# Effective clinical management of PTSD in primary care settings: screening and treatment options

Gregory A. Leskin<sup>a</sup>, Josef I. Ruzek<sup>a</sup>, Mathew J. Friedman<sup>b</sup> and Fred D. Gusman<sup>a</sup>

\*National Center for PTSD, VA Palo Alto Health Care System, Menlo Park, USA \*National Center for PTSD, VA Medical Center and Regional Office Center, White River Junction, USA

Correspondence to Gregory A. Leskin, National Center for PTSD, Educational and Clinical Laboratory, VA Palo Alto Health Care System, 795 Willow Road, Menio Park, CA 94025, USA. E-mail: leskin@icon.palo-alto.med.va.gov

Received 8 February 1999; accepted as revised 10 February 1999

Keywords:
Post traumatic stress disorder
Trauma
Primary care
Screening
Cognitive-behavioural intervention
Models of care

The aim of this article is to provide a rationale for ongoing ecreening, detection, and treatment for post-traumatic stress disorder (PTSD) and other psychological sequelae following raumatic exposure. Evidence suggests that many patients with nedical problems (e.g., chronic pain) and diagnoses (i.e., gastrointestinal) were found to have histories of traumatic exposure and undetected PTSD. Several studies suggest a strong link between poor physical functioning and PTSD. However, most of these patients do not readily discuss their traumatic experiences with their primary care providers unless directly asked. Appropriate clinical management of PTSD in medical settings includes screening patients for symptoms of PTSD and making referrals for psychological treatment. We offer suggestions for specific types of cognitive-behavioural, psychodynamic, and psychopharmacological interventions for early intervention and treatment of chronic PTSD. Finally, we present clinical scenarios which illustrate some of the challenges faced by primary care doctors treating victims of traumatic experiences. Primary Care Psychiatry 1999; 5:3-12, © 1999 by Lippincott Williams & Wilkins

### Introduction

Following incidents of interpersonal violence, natural and man-made disaster or vehicular accident, patients who seek direct help for the emotional consequences of trauma are often diagnosed and treated by mental health clinicians. However, medical settings (e.g. primary care clinics and emergency rooms) are also major 'portals of entry' where many traumatized persons may encounter clinicians. As the relatively high prevalence rates of traumatic events

and post-traumatic stress disorder (PTSD) make clear, general practitioners in primary care settings are routinely called upon to manage interventions for acute and chronic behavioural disorders related to trauma. A recent study [1] found that 17% of primary care patients, who had never received treatment or evaluation for anxiety, met the diagnostic criteria for PTSD. Moreover, patients with unrecognized anxiety symptoms exhibit impaired functioning and poor quality of life that are as severe as that experienced by patients who suffer from

17% of primary care patients, who had never received treatment for anxiety met the diagnostic criteria for PTSD

chronic physical diseases. This is why it is so important to detect PTSD among the many patients who seek treatment from primary care providers. In this article we describe the phenomenology, epidemiology and treatment of PTSD. In doing so, we emphasize how primary care clinicians can detect PTSD in order to assure the most beneficial treatment for patients with this disorder.

# Clinical description of PTSD

PTSD is an anxiety disorder that may develop after an intense emotional reaction to severe or prolonged traumatic events

PTSD is an anxiety disorder that may develop after an intense emotional reaction to severe or prolonged traumatic events. The Diagnostic and Statistical Manual of Mental Disorders [2] specifies that four diagnostic requirements be met for a diagnosis of PTSD. The first requirement is that "the person experienced, witnessed, or was confronted with an event or events that involved actual or threatened death or serious injury, or a threat to the physical integrity of self or others" and that "the person's response involved intense fear, helplessness, or horror". Some traumatic events with demonstrated links to PTSD include childhood sexual and physical abuse [3,4], natural disaster [5], motor vehicle accident [6], life-threatening medical illness [7] and witnessing the homicide of a parent [8].

The other three diagnostic criteria are related to the major types of PTSD symptoms: intrusive re-experiencing of traumatic memories, avoidance and increased arousal. At the core of these symptoms is the formation of long-lasting traumatic memories following experiences of intense distress. Individuals with PTSD often describe repeated, intrusive imagery of their traumatic events. These intrusive memories may be sudden and unexpected multisensory experiences, such as flashbacks, during which the individual may feel that the trauma is reoccurring. Nightmares may also represent an intrusive reprocessing of the trauma through literal or symbolic themes. Cues associated with trauma may serve as powerful reminders leading to the expression of traumatic memories through intrusive thoughts and imagery. Traumatic memories are not only frightening, their expression may also lead to interruptions in cognitive processes such as concentration and attention [9].

Most individuals with PTSD will attempt to avoid thoughts and feelings

about their traumas, as well as situations that are trauma reminders. In addition to such 'effortful' avoidance, general emotional numbing may also develop. While active avoidance and numbing of feelings may both serve to diminish the intense, unpleasant arousal and fear related to the intrusive memories, they may reflect different underlying processes [10]. Accompanying dissociative symptoms, such as amnesia, derealization and depersonalization, may also interrupt the normal experiencing of emotions. The final PTSD symptom cluster is termed hyperarousal and includes enhanced startle response, insomnia, irritability or rageful affect and hypervigilance towards danger. Individuals with PTSD may be on constant watch for signals that the traumatic experience is continuing or that another trauma is imminent. Typically, PTSD symptoms fluctuate in intensity and frequency. An individual with PTSD will sometimes succeed in avoiding painful reminders, but can be suddenly bombarded by distressing memories at other times, particularly when confronted with trauma cues or reminders. Finally, a PTSD diagnosis is established when the constellations of symptom clusters persist longer than 1 month and there is evidence for global functional impairment due to the distress.

# **Epidemiology of trauma and PTSD**

Several epidemiological studies conducted in the USA have investigated the prevalence of exposure to traumatic events [11,12] and rates of PTSD [13,14]. Together, these studies indicate that traumatic incidents occur frequently and exposed individuals suffer a high emotional cost. Using individual interviews from the general US population, the National Comorbidity Survey [13] represents a recent large-scale effort to determine the prevalence of trauma exposure and mental health disorders. A greater number of American men than women were exposed to at least one traumatic event during their lifetime (60.7 versus 51.2%); however, following traumatic exposure, women were at higher risk of developing PTSD [11]. This difference may be accounted for by the high frequency of females who are victims of sexual assault (e.g. sexual abuse and rape) which often precipitates the development of PTSD.

Most individuals with PTSD will try to avoid thoughts and situations that are trauma reminders

A recent epidemiological survey of psychiatric diagnoses among primary care and surgical patients at the Department of Veterans Affairs reported that 10% of males met lifetime criteria for PTSD [15]. For those diagnosed with PTSD, there were substantial impairments in emotional and physical role functioning. These findings strongly suggest that extreme life experiences—accidental injury, violence and abuse—occur frequently and that reactions to these events may be strongly associated with decreases in general social functioning and overall health.

# Traumatic stress, PTSD and physical health

A growing body of empirical research indicates that exposure to extremely stressful events is associated with a wide array of deleterious physical health outcomes, ranging from lowered selfperception of physical health status to the actual occurrence of physical degeneration and disease [16]. Several investigations have found strong associations between lifetime histories of trauma and specific medical conditions. Some examples include chronic pain [17,18] and gastrointestinal disorders [19,20] including irritable bowel syndrome [21] and fibromyalgia [22]. In a study examining females in an infertility clinic with chronic pelvic pain, Walker et al. [23] found significantly higher rates of childhood and adult incidents of victimization in the chronic pain group compared to a non-pain group. Out of 100 women in the clinic, 14 reported severe histories of childhood sexual abuse; 12 of these women suffered from chronic pelvic pain. In addition, women in the chronic pain group also suffered from a higher rate of medically unexplained physical symptoms, such as nausea, shortness of breath and pain in the arms and legs.

Life-threatening medical conditions, including heart attacks [24], cancer [25] and asthma [26], may also contribute to the causation or exacerbation of PTSD [27]. For example, Andrykowski *et al.* [7] found that women diagnosed and treated for breast cancer were at risk of developing PTSD. In their study, prevalence rates of 6 and 10% for current and lifetime PTSD were established 6–72 months following cancer therapy. Jacobsen *et al.* [28] examined PTSD in 43 females who had undergone

autologous bone marrow transplantation for breast cancer. In this study, Jacobsen *et al.* [28] discovered even higher rates of PTSD. As many as 19% of this group developed PTSD due to the invasive nature of the cancer treatment. In addition, more severe levels of PTSD were associated with less sleep, poorer physical health and mental health problems.

In addition to worsening of physical health, trauma may also lead to higher rates of medical care utilization. For example, Toomey et al. [29] found that, compared with patients with no prior abuse, outpatients with histories of sexual or physical abuse used the emergency room more often to remedy their chronic pain. Kimerling and Calhoun [30] found that female rape survivors reported a higher frequency of somatic problems and more medical service utilization. In the sections that follow, we discuss practical guidelines for assessing and treating patients with histories of trauma, for the mutual benefit of both patients and clinic staff.

Exposure to extremely stressful events is associated with a wide array of deleterious physical bealth outcomes

# Importance of routine screening

It is important to recognize that most trauma victims do not seek mental health services. However, many traumatized individuals do look for assistance and care for their emotional problems from their physicians. In fact, most mental health treatment is delivered by non-psychiatrist physicians or nurses. At the current time. most of these doctors and nurses do not routinely screen for trauma history, so that the majority of trauma survivors probably go undetected. Abbott et al. [31] found that 83% of women whose emergency room visits were prompted by partner abuse were not asked about domestic violence and did not spontaneously disclose the abuse to emergency room personnel. In another study [32], only 6% of adult female patients at a family medicine clinic reported being asked by physicians about their trauma histories. Even in trauma medicine, where injuries and illnesses are recognized as life threatening and traumatic, the emotional consequences of such medical events are not routinely identified or addressed [33]. Of course, failure to identify and treat PTSD and other negative consequences of traumatization is not limited to medicine. In mental health settings, problems such as alcohol and drug abuse, panic disorder and

Most doctors and nurses do not routinely screen for trauma bistory

Life threatening medical conditions may also contribute to the causation or exacerbation of PTSD

depression, all highly co-morbid with PTSD, are often treated while their relationship to traumatic experiences and PTSD symptoms may remain unexplored.

Brief, direct questions about trauma exposure and post-trauma symptoms included as a routine part of contact can quickly identify many persons whose traumatic experiences are having a significant impact on their functioning. While treatment-seeking patients do not typically disclose personal trauma histories spontaneously, they usually will provide this information if queried directly. In a study of 50 emergency room charts selected at random [34], references to sexual abuse were found in only 6% of the charts. Subsequently, physicians were instructed to ask patients about histories of childhood sexual abuse routinely. Among 50 women directly queried, 70% reported having been sexually molested. In the Walker et al. [32] study, a large majority of patients (84%) reported that they felt comfortable discussing all topics with their physicians and 61% agreed that physicians should routinely ask about histories of trauma.

In summary, while some individuals presenting to helping professionals will explicitly report traumatic experiences and link their problems to them, most patients who have experienced trauma will not readily report their experiences. For this reason and because evidence links trauma with a multiplicity of psychological and physical problems, we strongly recommended that trauma and PTSD symptom screening be conducted routinely in primary health care settings (31.35). Indeed, some have argued that neglecting to screen for trauma communicates a lack of permission to discuss such topics in the medical setting [36].

Several PTSD screening instruments are now in development

Most patients wbo

bave experienced

readily report their

trauma will not

experiences

# Trauma exposure/PTSD screening and assessment tools

As noted above, routine assessment of trauma exposure and PTSD is warranted because they can affect general health and health care utilization and because, in the absence of explicit questioning, patients are unlikely to disclose traumatic experiences. An efficient way to accomplish an inquiry regarding previous trauma exposure and post-trauma symptoms is by including screening questions in the standard intake protocol that patients routinely complete.

Intake forms commonly review patient's health habits and problems prior to receipt of services. Use of screening questionnaires is important because face-to-face interview inquiries place demands on precious staff resources, which may not be practical or a cost-effective use of staff time. However, when positive responses to the written screen indicate previous exposure to traumatic events and/or PTSD, the clinician can then follow up with a trauma history and questions designed to determine the impact of trauma. In fact, the screen items provide the practitioner with a more comfortable way of introducing the topic of trauma and, in so doing, raise the likelihood that the subject will actually get discussed.

Several PTSD screening instruments are now in development. We present a four question, symptom-related screening instrument (Table 1) that can be used in primary care and other medical settings (A. Prins and R. Kimerling, in preparation). This PTSD screening instrument has shown promising psychometric properties for detecting those individuals with more severe trauma-related difficulties. We recommend that these questions be embedded in a more comprehensive screen used to assess health behaviours, mental health problems and perceived health difficulties. Further questioning about trauma and its effects would be warranted if a patient responded yes to two or more of the items.

A positive response to the screen does not necessarily indicate a problem with post-traumatic stress. However, it indicates the need for sensitive questioning by a helping professional. Psychological instruments to assist in the diagnosis of PTSD are available [37]. One widely used measure is the Clinician-administered PTSD Scale (CAPS) [38], a structured interview that assesses the intensity and frequency of each PTSD symptom using a five-point rating scale. The CAPS has well-established reliability and construct validity across multiple treatment populations.

In addition to clinician-administered PTSD measures, using a self-report measure is a cost-effective method of adding sensitivity and specificity to the assessment procedure. Self-report measures of PTSD may be completed by patients quickly and can be repeatedly administered throughout treatment to examine progress. Two commonly used measures with demonstrated reliability and validity are the Los Angeles Symptom Checklist (LASC) [39]

### Table 1. PTSD primary care screen

Have you ever had an experience that was so frightening, horrible or upsetting that, in the past month, you... Have had nightmares about it or thought about it when you did not want to?

Yes No

Tried hard not to think about it or went out of your way to avoid situations that reminded you of it?

Yes No

Were constantly on guard, watchful or easily startled?

Yes No

Felt numb or detached from others, activities or your surroundings?

Yes N

and the PTSD Checklist (PCL) [40]. An advantage of using the LASC is that specific items measuring PTSD are embedded within a larger list of symptoms, including health-related and affective problems.

# Early intervention and prevention of chronic PTSD

Although there is little evidence bearing on this point, most specialists in trauma believe that early intervention with traumatized persons is likely to be more effective than services provided when PTSD symptomatology has become chronic. The most popular early intervention to reduce the likelihood of PTSD among trauma survivors is critical incident stress debriefing (CISD) [41], which consists of a single semistructured discussion of the facts about and emotional responses to the traumatic event. CISD and similar approaches are widely implemented following natural disasters, transportation accidents and episodes of community violence, particularly those affecting large groups of survivors. Due to a lack of empirical data, it is not possible at the current time to draw conclusions about the effectiveness of CISD [42,43]. Although the practice can be defended on humanitarian grounds, some recent research has suggested the possibility that it may lead to poorer outcomes than no treatment, with at least some trauma survivors [44,45]. Bisson et al. [45] found significantly worse outcomes at 13 month follow-up among burn victims given a debriefing between 3 and 17 days after being burned. There is, however, some evidence that more intensive early interventions may help prevent the development of PTSD. Foa et al. [46] delivered four sessions of cognitivebehavioural therapy—comprised of education, breathing/relaxation, imaginal and in vivo exposure and cognitive

restructuring-to recent female victims of sexual and non-sexual assault. Subjects were assessed within 3 weeks of the assault and treatment was begun immediately following assessment. Compared with a matched control group, individuals receiving this preventive care were significantly less depressed and experienced fewer re-experiencing symptoms 5 months post-assault. None of the treated group showed depression or more than six PTSD symptoms. Fifty-six percent of the control group reported moderate to severe depression and 33% had more than six PTSD symptoms. This study provided evidence that a brief cognitive-behavioural program administered shortly after an assault can accelerate the rate of improvement of trauma-related psychological problems. Recently, Bryant et al. [47] provided a similar demonstration of the effectiveness of cognitive-behavioural treatment of acute stress disorder with survivors of motor vehicle or industrial accidents.

High rates of post-traumatic stress symptoms are very common in the first days following trauma exposure. However, in the planning of early intervention responses to traumatization, it is important to recognize that, for many trauma survivors, these symptoms will decline markedly in the first months of recovery without treatment. Therefore, a sensible approach to prevention may include regular provision of traumatic stress education to all recently traumatized persons, followed by monitoring of symptoms and, if symptoms have not declined significantly within 1-3 months, referral for delivery of a brief psychotherapeutic intervention protocol.

# Treatment options: psychotherapy and pharmacotherapy

Many therapeutic approaches have been advocated for PTSD. The reader is referred

Most specialists believe that early intervention with traumatized persons is likely to be more effective than services provided when PTSD syptomatology has become chronic

For many trauma survivors symptoms will decline markedly in the first months of recovery without treatment

Many therapeutic approaches bave been advocated for PTSD Our recommendation is to start treatment with an antiadrenergic agent

Group treatments

also offer powerful therapeutic potential

Pharmacotherapy 1 4 1 offers positive treatment options for PTSD

to a number of comprehensive reviews of the most prominent treatments for PTSD, including cognitive-behaviour therapy (CBT) [48,49], psychodynamic therapy [50] and pharmacotherapy [51]. CBT has received the most empirical study and includes methods such as direct therapeutic exposure (e.g. flooding and systematic desensitization), cognitive therapy or cognitive 'restructuring', anxiety management training (e.g. relaxation training, stress inoculation training. breathing retraining and biofeedback), social skills training and distraction/grounding techniques. Exposure treatment involves repetitive imaginal and/or in vivo exposure to traumatic memories in an attempt to reduce the distress and arousal associated with the memories. In practice, most cognitivebehavioural treatments are multicomponent packages that include exposure, but also implement cognitive therapy, skills training and anxiety management [52,53].

Brief psychodynamic therapy involves a more slowly evolving retelling of the traumatic event in a safe and quiet office space to a calm, non-judgmental clinician. Before exploring meaning aspects of the trauma, a therapeutic relationship is established that emphasizes safety, trust and consistency. Through psychodynamic therapy, the patient may gain a greater sense of self and more adaptive defences and coping strategies. Powerful emotions evoked by traumatic memories may become better modulated and less overwhelming [54].

In addition to individual delivery of these psychotherapies, group treatments also offer powerful therapeutic potential. It can be argued that the peer-group settings may be particularly helpful for trauma survivors because their post-traumatic emotions and behaviours may be more effectively normalized, understood and destigmatized through the sharing of traumatic experiences in a safe, cohesive group comprised of empathic fellow survivors. In addition, it may be easier to accept confrontation from a fellow sufferer who has impeccable credentials as a trauma survivor than from a professional therapist who never went through those experiences first hand.

# **Pharmacotherapy**

Pharmacotherapy offers positive treatment options for PTSD. From a practical

perspective, there is no question that drugs can provide some symptomatic relief of anxiety, depression and insomnia, whether or not they improve core PTSD intrusive and avoidant/numbing symptoms. The published literature on pharmacotherapy for PTSD is, however, small and inconsistent. In most but not all trials, improvement has been achieved with imipramine, amitriptyline, phenelzine, fluoxetine and propranolol. A quantitative analysis by Southwick et al. [55] suggested that tricyclic antidepressants and monoamine oxidase inhibitors are generally efficacious in PTSD patients, particularly with regard to intrusion and avoidant symptoms. Fluoxetine, amitriptyline and possibly valproate have shown efficacy in the reduction of avoidant symptoms [56,57,58].

Based on this limited evidence, our recommendation [59] is to start treatment with an anti-adrenergic agent. Antiadrenergic agents (such as α, agonists or β blockers) have received surprisingly little systematic attention in clinical trials despite overwhelming evidence for adrenergic dysregulation in PTSD. It is useful to prescribe clonidine first. More often than not, clonidine will reduce hyperarousal and re-experiencing symptoms. In addition, reduced adrenergic activity is often accompanied by dramatic reductions in dissociative symptoms, even among adults with complex PTSD as a result of repeated sexual abuse during childhood. The advantage of using clonidine (or a B adrenergic antagonist) is that the clinician can titrate the drug over the course of a week or two. It will be readily apparent (in a much shorter time than with a serotoninselective reuptake inhibitor (SSRI)) whether this drug will work. When a clonidine responder appears to develop tolerance to the drug, switching to guanfacine (an  $\alpha_2$ agonist with a longer half-life) often restores the therapeutic effect.

If symptoms persist (as they often do) after optimal titration, the next drug to prescribe is an SSRI. Current evidence suggests that SSRIs may reduce PTSD core (B (reexperiencing); C (avoidance); and D (hyperarousal)) symptoms, co-morbid disorders (depression, panic, obsessivecompulsive disorder and substance abuse/dependency) and clinically significant associated symptoms (such as rage, aggression, impulsivity and suicidal behaviour). However, there remain a

number of important questions about SSRI treatment. Whereas earlier studies suggested that it can take a month or two before SSRIs exert their effects, more recent studies suggest that drug-responsive patients will exhibit improvement after only 2 weeks of treatment. While earlier studies suggested that SSRIs might be less effective against re-experiencing and arousal than they are against avoidant/numbing symptoms, more recent studies suggest that SSRIs may effectively ameliorate all PTSD symptom clusters and also produce global improvement. When prescribing SSRIs, however, it is important to recognize that they sometimes have undesirable sideeffects, such as arousal and insomnia, which are particularly intolerable for PTSD patients. If patients develop insomnia and/or agitation, the next choice is to add trazadone at bedtime. If there are still clinically significant symptoms after an 8-10 week trial of the SSRI at its optimal dose, it is time to go back to the drawing board, try to make sense of the refractory symptoms from a pathophysiological perspective and cautiously consider other classes of drugs.

It is likely that, in many cases. combined pharmacological and psychotherapeutic treatment for PTSD will be more effective than either conducted alone. Importantly, one of the functions of medications is to make it possible for patients to participate in psychotherapy. If they are prescribed only to accomplish short-term symptomatic relief, patients may be encouraged to avoid addressing their trauma-related problems and may develop a substance abuse problem. Physicians should be alert to a possible higher rate of drop out from medical care due to medication side-effects [60] and should take concrete steps to increase rates of compliance with medication [61].

## Common clinical scenarios

Many patients with PTSD will also present with feelings of depression, anxiety, chemical dependency, eating disorders, somatic complaints or adjustment disorders. Indeed, among cohorts of treatment-seeking PTSD patients, up to 80% have at least one additional psychiatric diagnosis including affective disorders, anxiety disorders, alcoholism or drug abuse or personality disorders [14,62,63]. For such

patients, PTSD sometimes emerges as a diagnostic possibility only after a screening process has been implemented and the clinician has obtained a careful trauma history as part of a comprehensive assessment. In general, the best results are achieved when both PTSD and these other possible co-morbid disorders are treated concurrently rather than one after the other. This is particularly true for PTSD and alcohol/substance abuse [64,65].

Physicians must also cope with patients who, despite an obvious relevance of their physical health problems to traumarelated emotions, will not accept a mental health referral. This can be due to avoidance of the distress associated with traumatic memories, lack of awareness of the impact of PTSD on health or negative attitudes towards mental health problems. Part of responding to these patients involves educating them about trauma and PTSD in order to promote acknowledgement of problems and importance of treatment. Education should include the following kinds of information: prevalence of trauma exposure (e.g. battering and child abuse), normality of symptomatic responses to traumatization, differentiation between being 'crazy' and having intrusive memories and other symptoms, relationship of emotional stress to health problems and the nature and potential benefits of trauma treatment. The physician should also encourage the patient to voice concerns and fears about treatment, in order to encourage a mutual review of those fears. During these discussions, it is important to communicate acceptance of the patient, comfort with the trauma material and a non-judgmental stance. It will be helpful to talk relatively slowly, assume a relaxed body posture and take care to avoid use of provocative terms (e.g. rape and incest). Care should also be taken to reassure the patient that the physician will continue to address the health problems of the patient, that stress and coping treatment will be only one part of a larger response to increase the patient's well being and that the referral will be time limited. It may be helpful to avoid the term 'mental health' completely and frame the referral in the more acceptable context of stress management and coping skills instruction. If a referral is to be made, it should only be made to a mental health professional who specializes or is experienced in treating PTSD. This enables

Physicians must also cope with patients who will not accept a mental health referral

In many cases, combined pharmacological and psychotherapeutic treatment for PTSD will be more effective than either conducted alone

Many patients with PTSD will present with feelings of depression, anxiety, chemical dependency, eating disorders, somatic complaints or adjustment disorders

Many patients will refuse treatment

If the patient remains reluctant the physician can 'keep the door open'

There are several useful strategies for continuing to learn more about trauma and PTSD

the physician to speak with confidence of treatment being recommended and emphasize the experience of his or her colleague. Finally, it is very helpful to provide written patient education materials on PTSD and other trauma-related problems, so that the patient may review the information later.

Despite these efforts, many patients will refuse treatment. The stage-of-change model [66] is helpful in conceptualizing work with such patients. According to this model, patients may be placed along a continuum of 'readiness to change' with regard to any problematic behaviour. The motivational interviewing techniques developed for use with alcohol abusing patients [67] may be usefully adapted for use with patients who are reluctant to enter into treatment for trauma-related problems [68]. In particular, the physician can review the possible benefits and drawbacks of treatment with the patient as a way of encouraging a balanced decision-making process, exploring the likelihood of some anticipated negative consequences and drawing attention to and elaborating upon potential benefits. If the patient remains reluctant, the physician can 'keep the door open' by supporting the right of the patient to decide and reintroducing the subject during later visits. As with the somaticizing patient, it may be helpful to schedule frequent visits. It may also be helpful for the physician to consult with a mental health professional experienced in working with trauma patients.

### Models of care

Recognition of the potential impact that trauma can have on a victim's physical and mental health is important in a comprehensive and integrative model of primary care. Suitable care for the patient with PTSD can take place in several ways. First, the physician may assume primary responsibility for treatment by responding to the patient's physical and mental health needs. This model may be most appropriate when the emotional problem does not require specialized services or when mental health treatment is not locally available. Second, the physician may refer the patient to a mental health care clinic outside the primary care setting. This is the conventional and probably most common manner of access to specialized care for

PTSD patients in the primary care setting. Most physicians, mental health providers and patients are familiar with a referralbased system of mental health care. A third, evolving, health care model involves collaborative care for the patient by medical and psychiatric professionals within the same primary care setting. This last model has been advocated by Katon et al. [69,70] for depression and found to be more effective in the treatment of that disorder than the other models. Similarly, integrated, multidisciplinary treatment of patients with chronic pelvic pain (many of whom have histories of childhood abuse) is more effective in reducing symptom severity than medical evaluation followed by psychosocial investigation [71,72].

# **Continuing education**

There are several useful strategies for continuing to learn more about trauma and PTSD. The International Society for Traumatic Stress Studies (ISTSS) and European Society for Traumatic Stress Studies organize annual conferences at which state-of-the-art trauma assessment and treatment research are presented. The ISTSS also publishes the Journal of Traumatic Stress, a single source for much that is current in the trauma field. The National Center for PTSD home page (www.dartmouth.edu/dms/ptsd/) contains a variety of trauma-related resources (e.g. fact sheets) and lists additional sources of information. The Pilots database, available at the home page, is the most comprehensive electronic database of traumatic stress-related publications available and it can provide busy clinicians with a simple means of searching the trauma literature to locate abstracts of useful articles.

## References

- Fifer SK, Mathias SD, Patrick DL, Mazonson PD, Lubeck DP, Buesching DP. Untreated anxiety among adult primary care patients in a health maintenance organization. Arch Gen Psychiatr 1994; 51: 740–750.
- American Psychiatric Association Diagnostic and Statistical Manual of Mental Disorders, 4th edn. Washington, DC; American Psychiatric Association, 1994.
- Boney-McCoy S, Finkelhor D. Psychosocial sequelae of violent victimization in a national youth sample. J Consult Clin Psychol 1995; 63: 726–736.

- Rodriguez N, Ryan SW, Vande Kemp H, Foy DW. Posttraumatic stress disorder in adult female survivors of childhood sexual abuse: a comparison study. J Consult Clin Psycholog 1997; 65: 53–59.
- Green BL. Long-term consequences of disasters. In Extreme Stress and Communities: Impact and Intervention. Hobfoll S, De Vries M (editors). Dordrecht: Kluver Academic, 1995.
- Blanchard EB, Hickling EJ. After the Crash: Assessment and Treatment of Motor Vehicle Accident Survivors. Washington, DC: American Psychological Association, 1997.
- Andrykowski MA, Cordova MJ, Studts JL, Miller TW. Posttraumatic stress disorder after treatment for breast cancer: prevalence of diagnosis and use of the PTSD Checklist (PCL-C) as a screening instrument. J Consult Clin Psychol 1998; 66: 586-590.
- Black D, Harris-Hendriks J, Kaplan T. Father kills mother: post-traumatic stress disorder in children. Psychother Psychosomat 1992; 57: 152–157.
- Leskin GA, Kaloupek DA, Keane TM. Treatment of traumatic memories: review and recommendations. *Clin Psychol Rev* 1998: 18: 983–1001.
- King DW, Leskin GA, King LA, Weathers FW. Confirmatory factor analysis of the Clinicianadministered PTSD Scale: evidence for the dimensionality of posttraumatic stress disorder. *Psychol Assess* 1998; 10: 90–96.
- Breslau N, Kessler RC, Chilcoat HD, Schultz LR, Davis GC, Andreski P. Trauma and posttraumatic stress disorder in the community: the 1996 Detroit Area Survey of Trauma. Arch Gen Psychiatr 1998; 55: 626-631.
- Resnick HS, Kilpatrick DG, Dansky BS, Saunders BE, Best CL. Prevalence of civilian trauma and posttraumatic stress disorder in a representative national sample of women. J Consult Clin Psychol 1993; 61: 984–991.
- Kessler RC, Sonnega A, Bromet E, Hughes M, Nelson CB. Posttraumatic stress disorder in the National Comorbidity Survey. Arch Gen Psychiatr 1995; 52: 1048–1060.
- 14. Kulka RA, Schlenger WE, Fairbank JA, Hough RL, Jordan KB, Marmar CR et al. Trauma and the Vietnam War Generation: Report of Findings from the National Vietnam Veterans Readjustment Study. New York: Brunner/Mazel, 1990.
- Booth BM, Blow FC, Cook C, Loveland C. Functional impairment and co-occurring psychiatric disorders in medically hospitalized men. Arch Intern Med 1998; 158: 1551–1559.
- Friedman MJ, Schnurr PP. The relationship between trauma, post-traumatic stress disorder, and physical health. In Neurobiological and Clinical Consequences of Stress: From Normal Adaptation to PTSD. Friedman MJ, Charney DS, Deutch AY (editors) New York: Raven Press, 1995. pp. 507-524.
- Farley M, Keaney JC. Development of a scale to measure physical symptoms in adults who report childhood trauma: a pilot study. Family Violence Sexual Assault Bull 1994; 10: 23–27.
- Walker EA, Katon WJ, Neraas K, Jemelka RP, Massoth D. Dissociation in women with chronic pelvic pain. Am J Psychiatr 1992; 149: 534–537.
- Drossman DA. Irritable bowel syndrome and sexual/physical abuse history. Eur J Gastroenterol Hepatol 1997; 9: 327–330.
- Drossman DA, Leserman J, Nachman G, Li Z, Cluck H, Toomey TC et al. Sexual and physical abuse in women with functional or organic gastrointestinal disorders. Ann Intern Med 1990; 113: 828–833.

- 21. Walker EA, Gelfand AN, Gelfand MD, Katon WJ. Psychiatric diagnoses, sexual and physical victimization, and disability in patients with irritable bowel syndrome or inflammatory bowel disease. *Psychol Med* 1995; **25**: 1259–1267.
- 22. Aaron LA, Bradley LA, Alarcon GS, Triana-Alexander M, Alexander RW, Martin MY et al. Perceived physical and emotional trauma as precipitating events in fibromyalgia: associations with health care seeking and disability status but not pain severity. Arthritis Rheumatism 1997; 40: 453–460.
- Walker EA, Katon WJ, Hansom J, Harrop-Griffiths, Holm L, Jones ML et al. Psychiatric diagnoses and sexual victimization in women with chronic pelvic pain. Psychosomatics 1995; 36: 531–540.
- Roca RP, Spence RJ, Munster AM. Posttraumatic adaptation and distress among adult burn survivors. Am J Psychiatr 1992; 149: 1234–1238.
- Nir Y. Post-traumatic stress disorder in children with cancer. In *Post-traumatic Stress Disorder in Children*. Eth S, Pynoos RS (editors). Washington DC: American Psychiatric Press, 1985. pp.121–132.
- Yellowlees PM, Haynes S, Potts N, Ruffin RE. Psychiatric morbidity in patients with lifethreatening asthma: initial report of a controlled study. Med J Aust 1988; 149: 246–249.
- Hamner MB. Exacerbation of posttraumatic stress disorder symptoms with medical illness. *Gen Hospital Psychiatr* 1994; 16: 135–137.
- Jacobsen PW, Widows MR, Hann DM, Andrykowski MA, Kronish LE, Fields KK. Posttraumatic stress disorder symptoms after bone marrow transplantation for breast cancer. Psychosomat Med 1998; 60: 366–371.
- Toomey TC, Seville JL, Mann JD, Abashian SW, Grant JR. Relationship of sexual and physical abuse to pain description, coping, psychological distress, and health-care utilization in a chronic pain sample. Clin J Pain 1995; 11: 307–315.
- Kimerling R, Calhoun KS. Somatic symptoms, social support, and treatment seeking among sexual assault victims. J Consult Clin Psychol 1994; 62: 333–340.
- Abbott J, Johnson R, Koziol-Mclain J, Lowenstein SR. Domestic violence against women: incidence and prevalence in an emergency department population. J Am Med Assoc 1995; 273: 1763–1767.
- Walker EA, Torkelson N, Katon WJ, Koss MP. The prevalence rate of sexual trauma in a primary care clinic. J Am Board Family Pract 1993; 6: 465–471.
- Ruzek JI, Garay K. Hospital trauma care and management of trauma-related psychological problems. NCP Clin Quart 1996; 6: 87–90.
- Briere J, Zaidi IY. Sexual abuse histories and sequelae in female psychiatric emergency room patients. Am J Psychiatr 1989; 146: 1602–1606.
- Koss MP, Woodruff WJ, Koss PG. Relation of criminal victimization to health perceptions among women medical patients. J Gonsult Clin Psychol 1990; 58:147–152.
- Koss MP, Koss PG, Woodruff WJ. Deleterious effects of criminal victimization on women's health and medical utilization. Arch Intern Med 1991; 151: 342-347
- Wilson J, Keane TM. Assessing Psychological Trauma and PTSD. New York: Guilford Press, 1997
- Blake DD, Weathers FW, Nagy LM, Kaloupek DG, Gusman FD, Charney DS et al. The development of a clinician-administered PTSD scale. J Traumatic Stress 1990; 8: 75–90.
- King LA, King DW, Leskin GA, Foy DW. The Los Angeles Symptom Checklist: a self-report measure of posttraumatic stress disorder. Assessment 1995; 2:1–17.

- Weathers FW, Litz, BT, Huska JA, Keane TM. The PTSD Checklist (PCL). Boston: National Center for PTSD/Boston VA Medical Center, 1991.
- Mitchell J. When disaster strikes: the critical incident stress debriefing process. J Emergency Med Services 1983; 8: 36–39.
- Raphael B, Meldrum L, McFarlane AC. Does debriefing after psychological trauma work? *BMJ* 1995; 310: 1479–1480.
- Bisson JI, Deahl MP. Psychological debriefing and prevention of post-traumatic stress: more research is needed. Br J Psychiatr 1994; 165: 717–720.
- Hobbs M, Mayou RA, Harrison B, Worlock P. A randomised controlled trial of psychological debriefing for victims of road traffic accidents. *BMJ* 1996; 313: 1438–1439.
- Bisson JI, Jenkins PL, Alexander J, Bannister C. Randomised controlled trial of psychological debriefing for victims of acute burn trauma. Br J Psychiatr 1997; 171: 78–81.
- Foa EB, Hearst-Ikeda D, Perry KJ. Evaluation of a brief cognitive-behavioral program for the prevention of chronic PTSD in recent assault victims. J Consult Clin Psychol 1995; 63: 948–955
- Bryant RA., Harvey AG, Dang ST, Sackville T, Basten C. Treatment of acute stress disorder: a comparison of cognitive-behavioral therapy and supportive counseling. J Consult Clin Psychol 1998; 66: 862–866.
- Foa EB, Rothbaum, BO, Molnar C. Cognitivebehavioral therapy of post-traumatic stress disorder. In Neurobiological and Clinical Consequences of Stress: From Normal Adaptation to Post-traumatic Stress Disorder. Friedman MJ, Charney DS, Deutch AY (editors). Philadelphia: Lippincott-Raven, 1995. pp. 483–494.
- Follette V, Ruzek JI, Abueg F. Cognitive-behavioral Therapies for Trauma. New York: Guilford Press, 1998.
- Marmar CR, Foy DW, Kagan BL, Pynoos RB. An integrated approach for treating post-traumatic stress. In *American Psychiatric Press Review of Psychiatry*. Oldham JM, Riba MB, Tasman A (editors). Washington, DC: American Psychiatry Press, 1993. pp.239–272.
- 51. Friedman MJ, Southwick SM. Towards pharmacotherapy for PTSD. In Neurobiological and Clinical Consequences of Stress: From Normal Adaptation to PTSD. Friedman MJ, Charney DS, Deutch AY (editors) New York: Raven Press, 1995. pp.465–481
- Foa EB, Rothbaum BO. Treating the Trauma of Rape: Cognitive-Behavioral Therapy for PTSD. London: Guilford Press, 1998.
- Resick PA, Schnicke MK. Cognitive Processing Therapy for Rape Victims: A Treatment Manual. Newbury Park, CA: Sage, 1993.
- 54. Marmar CR, Weiss DS, Pynoos RB. Dynamic psychotherapy of post-traumatic stress disorder. In Neurobiological and Clinical Consequences of Stress: From Normal Adaptation to PTSD. Friedman MJ, Charney DS, Deutch AY (editors). New York: Raven Press, 1995. pp.496–506
- Southwick SM, Krystal JH, Johnson DR, Charney DS. (1995) Neurobiology of post-traumatic stress disorder. In *Psycbotraumatology: Key Papers and Core Concepts in Post-traumatic Stress*. Everly GS, Lating J (editors). New York: Plenum Press, 1995. pp. 49–72.

- Fesler FA. Valproate in combat-related posttraumatic stress disorder. J Clin Psychiatr 1991; 52: 361–364.
- Davidson JRT, Kudler HS, Smith RD, Mahorney SL, Lipper S, Hammett EB et al. Treatment of posttraumatic stress disorder with amitriptyline and placebo. Arch Gen Psychiatr 1990; 47: 259–266.
- Van der Kolk BA, Dreyfuss D, Michaels M, Shera D, Berkowitz R, Fisler RE et al. Fluoxetine in posttraumatic stress disorder. J Clin Psychiatr 1994; 12: 517–522.
- Friedman MJ. Current and future drug treatment for posttraumatic stress disorder patients. *Psychiatr Ann* 1998; 28: 461–468.
- Walker EA, Roy-Byrne PP, Katon WJ, Jemelka R. An open trial of nortriptyline in women with chronic pelvic pain. *Int J Psychiatr Med* 1991; 21: 245–252.
- Meichenbaum D, Turk DC. Facilitating Treatment Adherence: A Practitioner's Guidebook. New York: Plenum Press, 1987.
- Friedman MJ. Interrelationships between biological mechanisms and pharmacotherapy of posttraumatic stress disorder. In Posttraumatic Stress Disorder: Etiology, Phenomenology, and Treatment. Wolf ME, Mosnaim DA (editors).
   Washington, DC: American Psychiatric Press, 1990. pp. 204–225.
- 63. Jordan BK, Schlenger WE, Hough RL, Kulka RA, Weiss DS, Fairbank JA et al. Lifetime and current prevalence of specific psychiatric disorders among Vietnam veterans and controls. Arch Gen Psychiatr 1991; 48: 207–215.
- Kofoed L, Friedman MJ, Peck R. Alcoholism and drug abuse in patients with PTSD. Psychiatr Quart 1993; 64: 151–171.
- 65. Ruzek JI, Polusny MA, Abueg FR. Assessment and treatment of concurrent posttraumatic stress disorder and substance abuse. In *Cognitive Behavioral Therapies for Trauma*. Follette VM, Ruzek JI, Abueg FR (editors). New York: Guilford Press, 1998: pp. 226–255.
- Prochaska JO, DiClemente CC, Norcross JC. In search of how people change. Am Psychol 1994: 47: 1102–1114.
- Miller WR, Rollnick S. Motivational Interviewing: Preparing People to Change Addictive Behavior. New York: Guilford Press, 1991.
- Rollnick S, Heather N, Bel A. Negotiating behaviour change in medical settings: the development of brief motivational interviewing. *J Mental Health* 1992; 1: 25–37.
- Katon W, Von Korff M, Lin E, Walker EA, Simon G, Bush T et al. Collaborative management to achieve treatment guidelines: impact on depression in primary care. Med Care 1995; 33: 67–74.
- Katon W, Robinson P, Von Korff M, Lin E, Bush T, Ludman E et al. A multifaceted intervention to improve treatment of depression in primary care. Arch Gen Psychiatr 1996; 53: 924–932.
- Peters AA, van Dorst E, Jellis B, van Zurren E, Hermans J, Trimbos JB. A randomized clinical trial to compare two different approaches in women with chronic pelvic pain. *Obstet Gynecol* 1991; 77: 740–744
- Kames LD, Rapkin AJ, Naliboff BD, Adidi S, Ferrer-Brechner T. Effectiveness of an interdisciplinary pain management program for the treatment of chronic pelvic pain. *Pain* 41: 41–46.